Personal Data and Cookies Charter

Welcome to the website https://lubricants.catalog.totalenergies.com/ (hereinafter “Website”).

The Personal Data and Cookies Charter (hereinafter “Charter”) aims to inform you about your rights that you can exercise regarding the processing of your data and describes the measures that we take to protect these data.

TotalEnergies Lubrifiants SA is the « data controller » with responsibility for personal data processing on the Website. These processing operations are carried out in accordance with the applicable law.

1. Purpose of processing, legal basis, the period of storage and types of data collected

When visiting the Website, you may need to provide us with personal data:

- Connection data
- Cybersecurity logs (user agent, IP address)

Your personal data may be subject to the following processing:

Purposes	Legal basis	Retention period
Management of cookies and other Website trackers	Consent Legitimate interest	Duration specified in section “4. Cookies management”
Ensuring security of our systems	Legitimate interest	12 months

2. Recipients of the data

In order to process your personal data according to the Charter, your personal data may be communicated to one or more of the data controller's departments or to TotalEnergies company subsidiaries.

3. Data security and confidentiality

Where applicable and when processing personal data, the data controller takes appropriate steps to preserve the security and confidentiality of your personal data, including to prevent them from being distorted, damaged or disclosed to unauthorized third parties.

4. Cookies management

A cookie is a file which enables a website to save information relating to your computer's browsing of the Website to make your visits to the website smoother.

Cookies are text files that are stored on your computer's browser. They allow access to various information about you. Some of them belong to the publisher of the Website (First party) and some to third parties.

The table below details each cookie.

We enable cookies once you have given your consent, except for technical cookies that are necessary to provide the service you request on the Website.

Categories of cookies and trackers	Name of the cookies and trackers	Objectives of the cookies and trackers	Editor	Retention period of the cookies and trackers
Consent choice	CONSENTMGR, dt_*	Save user choice regarding cookie consent	Tealium	13 months
Statistic cookies	utag_main _*	Track navigation, analyze traffic on the website	Piano Analytics	12 months
Statistic cookies	atidvisitor	Track navigation, analyze traffic on the website	Piano Analytics	6 months

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How to withdraw your consent?

On your first connection to the Website, you will be asked to give your consent to the use of non-essentials cookies and/or to make setting. If you subsequently wish to change your choices, you can manage your cookies by going to the section at the bottom of the page of our site or application or via a reminder button called “cookies”.

To delete cookies already stored, please refer to the procedure provided by your operating system (Windows, OS X, etc.).

5. Your rights / Contact

In accordance with the current regulations, you have the right to access and correct your data and to give post-mortem instructions. Regarding processing based on your consent, you have also the right to delete your data and to data portability and you can request a restriction of processing and to withdraw your consent.

To exercise your rights and question us about your personal data processing, you can contact
TotalEnergies Lubrifiants SA, Contrôle Interne,
562 avenue du Parc de l’île
92029 Nanterre Cedex, France
ms.contact-lubrifiantssgci@totalenergies.com.

If you feel, after contacting us, that your rights have not been respected, you can lodge a complaint with the competent supervisory authority.